

Pinnacle Quality Policy Statement

Pinnacle Real Estate Company specialized in Investments, Development, Management and Design Consultancy

In order to reach distinguished levels of customer satisfaction and satisfaction among all stakeholders, we pursue our commitment to excellence in delivery by:

1. Setting quality objectives and business strategy targets.
2. Be vigilant to the requirements of the company's concerned authorities and all requirements that apply to the organization
3. lay the foundations for quality management systems that monitor the flow of work to ensure its efficiency and effectiveness by setting systems & procedures for quality objectives and following up on their implementation effectively.
4. Provide high-quality training programs with highly qualified trainers.
5. Focus in recruiting experienced personal and provide them with the best training programs in order to achieve the company's goals and future vision
6. Identify and evaluate the risks and opportunities related to the quality system that result from its implementation and strive to deal with potential or current risks
7. Constantly strive for continuous improvement and development by setting annual goals for quality, developing and following up on programs to improve the performance of the quality system
8. Monitoring our performance and progress against objectives, in addition to measuring the subtractions of our clients.

Top management is committed to defining this policy and making knowledge of it available to all dealers with the company, confirming to meet the requirements of International Standard ISO 9001:2015..

Also committed to reviewing this policy periodically to ensure its suitability for the company's activities, customer requirements, and legal requirements.

Approved By

Hesham Gamal

COO



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